PIPE FAQ's

Q: I'm having difficulty logging in for the first time. What should I do?

A: Make sure that your chosen login id and password are between eight and 12 alpha-numeric characters and that you've entered your assigned exam code correctly (i.e., as seven lower-case letters and a number). If you still have trouble accessing the exam, contact our outside tech support service, DXR Group, at (800) 453-8040, or pipesupport@dxrgroup.com, Monday through Friday, from 9:00 a.m. to 5:00 p.m. Central Time.

Q: Does the Member discount apply to Members of the American Psychiatric Association?

A: No. You must be a Member of The American College of Psychiatrists to claim the Member discount. The discount is also available to current and former PRITE and Laughlin Fellows (note this refers to The College Laughlin Fellows —not to APA Laughlin Fellows), and Residency Training Program Directors.

Q: How long will I have to take PIPE?

A: You have one year from the date of purchase to take PIPE. During that time, you can return to the exam as often as you'd like.

Q: When should I score my exam?

A: You should only score your exam when you have completed the entire test. Once you've selected the "score" option, you will be locked out of answering additional questions. However, after you've scored the exam, you still will be able to review exam items, including your answers, references and rationales.

Q: Can I erase my answers and take the exam again?

A: No. Once you've completed a question there is no way to erase your answer. The same is true of the exam as a whole; once you've completed the exam, you cannot erase your answers and retake the test. However, after you've scored the exam, you still will be able to review exam items, including your answers, references and rationales until the exam expires eight months from your purchase date.

Q: How often does The College update PIPE?

A: The College updates PIPE every two years and introduces a new exam every other July (2009, 2011, 2013, etc.).

Q: Is there a passing score required to obtain CME or fulfill ABPN's self-assessment requirement?

A: Yes. In order to receive CME credit, you must score 50 percent or higher on the exam.

Q: How do I obtain CME credit for completing PIPE?

A: You will be prompted to create and print a CME certificate after you have scored PIPE.

Q: How do I prove to ABPN that I've fulfilled my self-assessment requirement?

A: Your PIPE CME certificate will serve as proof that you've completed a self-assessment activity as required by ABPN.